

Meeting Minutes 12/11/25 @3PM
MassHire South Shore Career Center
Main Conference Room
1515 Hancock Street, Suite 101
Quincy, MA 02169

- India Gerald: Yearly Wrap-Up
 - Leadership met to discuss ongoing projects
 - Youth attending a conference in New Orleans which was successful
 - We'll be launching a new series of wellness workshops in light of the Bounce workshop ending
 - Minor renovations will be completed over the holidays
 - New staff trainings will focus on AI and trauma-informed Counseling
 - There will be a staff retreat in May or June
 - Counseling staff will travel to Phoenix, AZ in May for a conference
- Ron Iacobucci: Workforce Board Updates
 - Team dynamics have improved greatly
 - We have a duty to educate ourselves about AI
 - Professionals will be brought in
 - Leadership is working with a State committee to rethink how MOSES and MassHire operate
 - We need to educate our customers about MassHire and EOLWD processes
 - The upcoming Welcome Packet will address this
- Bob Upton: Career Services
 - Counselors, Youth, and Shinnel are collaborating on the next round of Career Technical Initiative for better data capture.
- Graham Henry: Business & Communications Updates
 - Business Services attended Blue Future Conference, Quincy College Job Fairs, and will be attending an SBA business resource fair in Braintree Town Hall
 - Communications Statistics Reported
 - New Outreach Campaigns are being discussed with Youth Team
 - Customer Feedback Form has been implemented on the website
 - Healthcare Fair (11/4), Fresh Market (11/15), Montilio's (TBD) and HD Supply (TBD) Recruitment events upcoming
- Shinnel Toppin: CTI Program Updates
 - Graduation is 12/28